

Project Summary

Project Name	Integrated Eligibility and Enrollment (IE&E)
Agency	Human Services
Department	Vermont Health Access and Children and Families

Project Scope and Schedule

Business Case	<p>Vermont is pursuing a modular approach to modernizing its healthcare and economic services Integrated Eligibility & Enrollment (IE&E) system with the goal of minimizing financial risk and driving timely and consistent business value.</p> <p>A key component of this modular approach is ensuring that each module is made extensible for future scalability and flexibility, is compliant with relevant State and Federal laws and regulations, and maximizes value for clients, providers, staff, and taxpayers.</p> <p>Once fully implemented, the new IE&E system will allow the State to retire the Vermont Health Connect and ACCESS legacy systems for in scope programs. The new system, with its modular and flexible architecture, will be better positioned for future build out.</p>
Scope	<p>Vermont has updated its IE&E project roadmap for the next 4 years with some of the key road map categories as follows:</p> <ul style="list-style-type: none">• Customer Portal Improvement: Continuation of efforts to allow Vermonters to more easily apply for and maintain financial and health coverage benefits. - started October 2020 and lasting approximately 21 months.• IE&E System Preparation: Multiple efforts to prepare systems for moving to a consolidated case management system - starting January 2021 and lasting approximately 24 months.• IE&E System Implementation: Beginning of implementation of the consolidated case management system. - starting approx. July 2022 and lasting approximately 24-36 months. <p>Each of these roadmap categories has multiple projects/workstreams underneath the category that are focused on moving the Program towards the overall goal of implementing a modern IE&E system.</p>

Schedule	The IE&E Program is currently in progress and is expected to reach completion following conclusion of SFY 2025.
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Project Estimate

Implementation	\$9,500,000
Operating	\$0
Total	\$9,500,000
Notes	This funding request is for two State Fiscal Years - \$3,200,000 for SFY 2022 and \$6,300,000 for SFY 2023. The IE&E program is expected to run through the end of SFY 2025 and will require additional funding for SFY 2024 and SFY 2025.